

Pre-paid card top-up instructions

In case you have any questions, please get in touch: clientcare@gurupay.eu

Valid since the 1st of December, 2020.

To activate your card please call +370 5 2626300 (Monday to Friday, 8AM to 5PM GMT+2) or by writing a message through internet banking platform.

Card top-up:

You can top-up your card by transferring desired amount to this particular Gurupay IBAN **LT523400012810000007**:

Beneficiary's name: Gurupay

Beneficiary's account number: LT523400012810000007

Details of payment: TOKEN number

You can only transfer funds from **YOUR GURUPAY IBAN**. In the Details of payment, please indicate the following information:

- Card TOKEN number (it can be found on the card back end, bottom left side). It consists of 9 numbers;
- Cardholders name and surname;



To BLOCK your card, connect to your card account at login.crunchpayments.com/

To UNBLOCK your card, please call +370 5 2626300 or write a message to us using your internet banking account.

Card statement can be generated at login.crunchpayments.com/